The Village of South Barrington has a contract with Cuba Township Road District (Cuba) for snow and ice removal on public roads in South Barrington. Below you will find answers to frequently asked questions (FAQs) on what residents should expect during a snow and ice event.

**What roads are the responsibility of the Village?**

Snow and ice is removed from Village roads per the contract with Cuba. The Village does not plow the Illinois Department of Transportation (IDOT) roads, Cook County Department of Transportation and Highways (DOTH) roads, or private streets that are maintained by homeowner associations.

- IDOT is responsible for Algonquin, Barrington, Higgins, Palatine, and Route 59 Roads.
- DOTH is responsible for Bartlett, Freeman, Mundhank, and Penny Roads.
- The following homeowner associations are responsible for the removal of snow and ice on their roads: Hidden Lakes, Magnolia Pointer, The Regency at The Woods of South Barrington and north of Penny Road at The Woods of South Barrington.

**When are Village roads plowed?**

The Village has three (3) designated snowplowing routes in South Barrington. Each route has an assigned driver for the season. Snow and ice removal begins and ends depending on several factors including the expected snowfall amount, temperature, and rate of snowfall. Trucks will pre-treat roads with anti-icing agents prior to an expected snow event in order to minimize snow and ice accumulating on the roads.

Trucks may not wait until snow has stopped to begin removal efforts. A final cleanup of South Barrington may take up to 6-8 hours after the snow event begins to wind down. Main roads will take priority with secondary roads following and cul-de-sacs finished last. Some trucks are large and cul-de-sacs can be challenging. If needed, a smaller truck will be used to finish removal on a cul-de-sac the following day.

**How do you determine when to dispatch trucks?**

Cuba monitors the weather using available forecasting and in-person storm tracking. There are several variables in making the decision to dispatch trucks. During major storm events, Cuba provides current information on their website at www.cubaroads.org.
Does the Village use salt on the roads?

Yes, a combination of salt, liquids, and sand are used on Village roads. Cuba uses ThermaPoint R, which is an organic polymer liquid for pre-wetting, anti-icing and de-icing on the roads. This solution is environmentally friendly and biologically stable. It lasts longer on the pavement and requires less product to be continuously applied to the surface.

The Village is always on the lookout for improved methods to keep snow and ice off the road. This includes cost-effective solutions to reduce salt use and better protect the environment. New technology that builds in further efficiency is always being considered as well.

Who repairs snowplow damage to the grass/turf on the parkway?

Cuba will repair damage done by their snowplows to parkway grass/turf. These repairs will be completed the following spring. If you notice any damage to the grass/turf done by snowplows, please report the damage immediately to the Village by calling 847-381-7510.

Who repairs snowplow damage to my mailbox and post?

Cuba will repair damage done by their snowplows to mailboxes and posts. Cuba will first try to repair the mailbox and post. If the mailbox is not salvageable, Cuba will replace the mailbox with a standard box and post. If you choose to have a decorative mailbox as a replacement, you may purchase what is needed and Cuba will do the installation. If your mailbox is damaged during snow plowing, please report the damage immediately to the Village by calling 847-381-7510.

Is there anything I can do to help?

- Do not shovel, snow blow or plow snow into the street. This can cause a public safety hazard for vehicles and pedestrians.
- Check your mailbox and post and make sure it is secure. Plowed snow can become heavy and ice can accumulate on the mailbox and post during winter. The extra weight can cause a poorly secured box or post to tip or fall over.
- Make sure your address number is visible on either your mailbox or post. Reflective numbers are preferred. This will assist police, fire and ambulances responding to an emergency. If you would like the Village to mail you reflective numbers for your box or post, call 847-381-7510.
- Help the Village protect water resources, native wildlife, vegetation, and infrastructure by following the ‘Sensible Salting Tips for Homeowners’ below.

Sensible Salting Tips for Homeowners

Be a good steward of the environment by using some simple best practices when it comes to using road salt (aka Sodium Chloride) and other deicer chemicals on sidewalks, walkways, and driveways during winter.

- **Shovel first.** Clear all snow from driveways and walkways before it turns to ice;
- **Size up.** More salt does not mean more melting. A 12-ounce coffee mug of salt should be enough for 500 sqft of driveway or 10 sidewalk squares;
- **Spread.** Distribute salt evenly, not in clumps;
- **Switch.** Rock salt stops working at temperatures around 12 degrees Fahrenheit, switch to a stronger deicing formula to be effective in colder temperatures.

If you have a pet, keep in mind that salt and other deicers can be an irritant to their paws. Pets can also ingest chemicals from licking their paws. Look for pet friendly products or keep a bowl of warm water and a cloth near your entryway so that you can wipe off your pet’s paws and your boots when returning from a walk.